

## **The Majestic Hotel, City Suites Hotel, & Willows Hotel Win 2021 Tripadvisor Travelers' Choice Award as Some of the World's Top Rated Hotels**

These Hotels' Traveler Reviews Earn Them a Place Among Travelers' Favorites Worldwide

**Chicago, IL – May 20, 2021** – broughtonHOTELS today announced The Majestic Hotel, City Suites Hotel, and Willows Hotel have all been recognized as a 2021 Travelers' Choice award winner as part of the top 10% rated hotels worldwide. This achievement celebrates businesses that consistently deliver fantastic experiences to travelers around the globe, having earned great traveler reviews on Tripadvisor over the last 12 months. As challenging as the past year was, our hotels stood out by continuously delighting travelers.

"For over a year, through extraordinary challenges, we've remained committed to giving our guests the highest level of service," said Frank Fiumefreddo, Regional General Manager of The City Suites Hotel, Majestic Hotel, and Willows Hotel. "Based on traveler feedback, we're in the top 10% of hotels worldwide! Thank you to our amazing team for your commitment to service and to our wonderful guests for sharing their experiences with us to the world. We are thrilled that our guests have recognized our commitment to customer service. Receiving the Tripadvisor Travelers' Choice Award acknowledges and reinforces that commitment. On behalf of our management and entire team, we would like to thank TripAdvisor for presenting us with the TripAdvisor Travelers' Choice Award."

"Congratulations to all the winners of the 2021 Travelers' Choice Awards," said Kanika Soni, Chief Commercial Officer at Tripadvisor. "I know the past year has been extremely challenging for tourism businesses. What has impressed me is how businesses adapted to these challenges, implementing new cleanliness measures, adding social distancing guidelines, and utilizing technology to prioritize guest safety. The Travelers' Choice Awards highlight the places that are consistently excellent – delivering quality experiences time and time again even while navigating changing customer expectations and new ways of working. Based on a full year of reviews from customers, this award speaks to the great service and experience you provided guests in the midst of a pandemic."

To see traveler reviews and popular amenities of the Majestic Hotel, visit [https://www.tripadvisor.com/Hotel\\_Review-g35805-d90916-Reviews-Majestic\\_Hotel-Chicago\\_Illinois.html](https://www.tripadvisor.com/Hotel_Review-g35805-d90916-Reviews-Majestic_Hotel-Chicago_Illinois.html).

### **ABOUT THE MAJESTIC HOTEL**

Discover the charming, boutique alternative to run-of-the-mill Chicago hotels in Wrigleyville. The Majestic Hotel is one of just a few hotels near Wrigley Field in the Lakeview East neighborhood, making it your choice for accommodations near the Friendly Confines. Discover the feel of an English estate on the outside, while celebrating America's favorite pastime on the inside. The Majestic puts America's obsession with baseball front and center. Each of the 52 rooms and suites are complete with countless in-room amenities to perfect your stay. The Majestic Hotel looks forward to welcoming you to the Windy City.

Learn more about the Majestic Hotel on their website: <https://majestic-chicago.com/>

### **ABOUT THE CITY SUITES HOTEL**

The City Suites Hotel located in Northalsted (formerly Boystown) Chicago offers an unparalleled experience, beginning with a warm welcome in their recently transformed urban inspired lobby to a good night's rest in their remodeled guest rooms. The hotel is conveniently located steps away from the CTA and exciting neighborhood staples from the Belmont-Central Shopping District to the famous nightlife and the countless Chicago events and festivals. Rest assured that exceptional perks and amenities await you during your stay at the City Suites Hotel.

Learn more about the City Suites Hotel on their website: <https://chicagocitysuits.com/>

### **ABOUT THE WILLOWS HOTEL**

Experience timeless ambiance and cordial service at The Willows Hotel. Accented with 19th century style furnishings, this Chicago boutique hotel located in the quaint Lincoln Park neighborhood allows guests to experience the city like a local. Bold décor exudes a playfulness that pays tribute to the various zoos and museums nearby. The Willows is also close to Wrigley Field, Saint Joseph Hospital and DePaul University.

Learn more about the Willows Hotel on their website: <https://willowshotelchicago.com/>

### **ABOUT TRIPADVISOR**

Tripadvisor, the world's largest travel platform\*, helps hundreds of millions of travelers each month\*\* make every trip their best trip. Travelers across the globe use the Tripadvisor site and app to browse more than 878 million reviews and opinions of 8.8 million accommodations, restaurants, experiences, airlines and cruises. Whether planning or on a trip, travelers turn to Tripadvisor to compare low prices on hotels, flights and cruises, book popular tours and attractions, as well as reserve tables at great restaurants. Tripadvisor, the ultimate travel companion, is available in 49 markets and 28 languages.

The subsidiaries of Tripadvisor, Inc. (NASDAQ:TRIP), own and operate a portfolio of travel media brands and businesses, operating under various websites and apps, including the following websites:

[www.bokun.io](http://www.bokun.io), [www.cruisecritic.com](http://www.cruisecritic.com), [www.flipkey.com](http://www.flipkey.com), [www.thefork.com](http://www.thefork.com) (including [www.lafourchette.com](http://www.lafourchette.com), [www.eltenedor.com](http://www.eltenedor.com), [www.bookatable.co.uk](http://www.bookatable.co.uk), and [www.delinski.com](http://www.delinski.com)), [www.helloreco.com](http://www.helloreco.com), [www.holidaylettings.co.uk](http://www.holidaylettings.co.uk), [www.housetrip.com](http://www.housetrip.com), [www.jetsetter.com](http://www.jetsetter.com), [www.niumba.com](http://www.niumba.com), [www.seatguru.com](http://www.seatguru.com), [www.singleplatform.com](http://www.singleplatform.com), [www.vacationhomerentals.com](http://www.vacationhomerentals.com), and [www.viator.com](http://www.viator.com).

\* Source: SimilarWeb, September 2020

\*\* Source: Tripadvisor internal log files

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